

Cornerstone CU Resources

| PROGRAMMING SVCS | Standard | Premium | BUSINESS SVCS | Standard | Premium | SUPPORT SVCS | Standard | Premium | PACKAGED SOLUTIONS | Standard | Premium |
|---------------------------------|----------|---------|---|----------|---------|---|----------|---------|--|----------|---------|
| SYMITAR DEVELOPMENT | | | BACK-OFFICE | | | SPECIAL PROJECTS & MANAGEMENT | | | CUSTOM SOLUTIONS | | |
| PowerOn I / PowerOn II | ✓ | ✓ | Episys Back-Office | ✓ | ✓ | Estimates prior to project start | ✓ | ✓ | Genesis MiddleWare ³ | | ✓ |
| Symform Development | ✓ | ✓ | Database Verification Service | | ✓ | Online Project Submission/Tracking | ✓ | ✓ | FPS with OFAC Force ^{2/3} | | ✗ |
| Symform PDF Development | ✓ | ✓ | Form Standardization | ✓ | ✓ | Monthly Status Reports | ✓ | ✓ | Monthly Cloud DB Usage | | ✓ |
| Interactive NetTeller Specfiles | ✓ | ✓ | Process Documentation | ✓ | ✓ | Regularly Scheduled Status Calls | ✓ | ✓ | Ignite ^{2/3} | | ✗ |
| Symconnect Development | | ✓ | Back-Office/Process Assessment ⁴ | | ✓ | Detailed Time Assessment | ✓ | ✓ | Ignite Plus ^{2/3} | | ✗ |
| ARCU Development | | ✓ | Merger Assistance ⁴ | | ✓ | Q2 online bank SDK Support | | ✓ | JHA OFAC Wire Integration | ✗ | ✓ |
| EMA/EAR/ELA Customization | ✓ | ✓ | 2-digit to 4-digit Type Conversion | | ✓ | FIS ChexSystems/BizChex Integration ¹ | | ✓ | Unique ID Management ³ | ✗ | ✓ |
| SymXChange Development | | ✓ | OpCon Management/Training | ✓ | ✓ | Calxy Integration ¹ | | ✓ | Calxy Integration(PATH/Point) ² | | ✗ |
| PowerFrame Support | | ✓ | Platform Conversion Support | | ✓ | Upstart Integration ¹ | ✓ | ✓ | Upstart File Processing Integration | | ✓ |
| | | | Third Party Integration ¹ | | ✓ | Server Hosting for Solutions ⁶ | ✗ | ✗ | Executive Dashboards ³ | ✗ | ✓ |
| | | | | | | Detailed Project Plans when applicable | ✓ | ✓ | Formlocity ^{2/3} | | ✗ |
| | | | | | | Statement Management via Formlocity | | ✗ | Real-Time Fee Refund ^{2/3} | ✓ | ✓ |
| | | | | | | | | | Web Based SAP Clients (SAP,SAPH,SAPE) | | ✓ |
| CUSTOM SOFTWARE | | | TEMP STAFFING | | | CLIENT SUPPORT | | | POWERON BASED SOLUTIONS | | |
| .NET C# Development | ✓ | ✓ | Remote Staffing Support | ✓ | ✓ | CU Help Desk Support ¹ | | ✓ | Basic Courtesy Pay | ✗ | ✓ |
| ASP .NET C# Development | ✓ | ✓ | Onsite Staffing Support ⁴ | | ✓ | Onsite Custom Training ⁴ | | ✓ | Advanced Custom Courtesy Pay | | ✗ |
| JAVA Development | ✓ | ✓ | Screening for Staff | | ✓ | Online Video Service | | ✗ | PowerON Catalog without SQL | | ✓ |
| JavaScript | ✓ | ✓ | Remote Software Development | ✓ | ✓ | Video Production ⁴ | | ✗ | PowerON Catalog with SQL | | ✗ |
| JQuery | ✓ | ✓ | | | | Development (>= 100 hours and <= 1000) ⁴ | | ✓ | PowerON Catalog Date/Time Automation | | ✓ |
| Python Development | | ✓ | | | | Marketing Support | | ✓ | Seasonal Skip-A-Pay (SAP) | | ✓ |
| SQL Server | | ✓ | | | | Solution Discounts ⁵ | ✓ | ✓ | Skip-A-Pay w/ Hardship (SAPH) | | ✗ |
| Web Design/Development | | ✓ | | | | | | ✓ | Skip-A-Pay w/ Emergency Disaster (SAPE) | | ✗ |

Footnotes for superscript designators ^{1/2/3/4/5}

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| 1. Project may require additional software not included in monthly subscription |
| 2. Additional Cost not covered by subscription discounted 25% |
| 3. Requires Annual non-discounted license fee |
| 4. Restrictions do apply for maximum allowable support |
| 5. Standard discounts by CCUR subscription type: Standard 10%, Premium 20% |
| 6. Hosting plans vary - additional hardware 24/7 monitoring not included in base package |

4 - Restrictions for Services and Products

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| Only 1 merger support with a 12-month term (must adhere to initial timeline) |
| Onsite staffing limited to 2 days per 12-month term (does not include travel expenses) |
| Help Desk support via online ticket system |
| Onsite training limited to 1 3-day training per 12-month term (does not include travel expenses) |
| Video Production now utilizes outside services cost vary on project |
| Development limited to no more than 1000 hours within a 12 month term |
| One on-site assessment within a 12-month term (does not include travel expenses) |

CHART LEGEND

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| 100% Covered by subscription unless footnote | ✓ |
| Discounted but additional charges are applicable | ✗ |
| Service or Product not covered by subscription | |

For additional information on any product or service please contact your sales representative

